MEETING MINUTES

Project Name: IPRS	Doc. Version No: 1.0	Status: Final

Meeting Name: IPRS Core Team Meeting

Facilitator: Thelma Hayter, DMH

Scribe: Debra Haraway

Date: 10/27/04

Time: 10 - 11 a.m.

Location: Crossroads, Conference Room 3

IPRS Core Team Attendees:

	Sharlene Bryant	**Others:**	
x	Cathy Bennett	X	Kellie Fessler
	Cheryl McQueen	x	Sandy Flores
	Deborah Merrill		Myran Harris
	Gary Imes	X	Tim Gwyn
	Joyce Sims	x	Mike Frost
x	Paul Carr	X	Christie Harris
x	Rick Debell-On Phone		
x	Thelma Hayter		
X	Tim Sullivan		

Attendees:

x	Alamance-Caswell	x	Onslow
	Albemarle		OPC
x	Catawba	x	Pathways
x	Centerpoint	x	Pitt
	Crossroads		Riverstone
x	Cumberland		Roanoke-Chowan
x	Durham	x	Rockingham
x	Eastpointe		Sandhills/Randolph
x	Edgecombe-Nash	x	SE Center
x	Foothills	x	SE Regional
	Guilford	x	Smoky Mountain
X	Johnston	x	Tideland
x	Lee-Harnett	x	VGFW
x	Mecklenburg	x	Wake
	Neuse	x	Western Highlands
	New River	x	Wilson-Greene

Attendees:		
Agenda:		

Item No.	Topics	
1.	**Division and EDS Review**	**Upcoming checkwrites**: Oct. 29 Nov 5, 12, 19
		Tim Sullivan: Update Medicaid issues
		BugCentral Status
		Key CSRs
		Operations Support: File Maintenance, Security, and Help Desk
		Area Programs joining this week:
2.	**Area Programs**	1. Roll call
		2. Please state your name and which Area Program you are from when you ask a question or state a problem so that we can be sure we know who to follow up with on the issue.
		3. Questions/comments about Upcoming checkwrites – Oct 29, Nov 5,12, 19
		4. Agenda items
		• Approve 10/13 minutes for posting.
		• We have 15 Area Programs that have not completed their Attending Provider enrollments. Phillip Hoffman has said you must be finished by Oct 31.
		• IPRS Questions or Concerns
		5. Tim Sullivan & Christie Harris – MMIS Updates
		6. Medicaid Questions or Concerns
		7. Updates to Roll Call?
		8. Any other area program questions/comments
		9. DMH and/or EDS concluding remarks

Next Meeting: November 03, 2004

For assistance with IPRS claims, adjustments, R2Web, accessing application, etc., call the IPRS Help Desk – 1-800-688-6696, ext 53355, M-F, 8 a.m.-4:30 p.m., excluding holidays.

ADMINISTRATION NOTES (10 a.m. DIVISION AND EDS REVIEW)

Item No.	Topics
1.	**Upcoming Checkwrites:** Oct 29, Nov. 5, 12, 19 – This week is a double checkwrite for Medicaid and IPRS.
2.	**Tim Sullivan-Updates on Medicaid Issues-**.

ADMINISTRATION NOTES (10 a.m. DIVISION AND EDS REVIEW)

Item No.	Topics
3.	**Bug Central Status:** 12 bugs total. Three in process and nine in customer review. Mike will check with browser team regarding bug # 240166. Thelma will review bugs in customer review and follow up with statuses after her review.
4.	**Key CSRs**: CSR NCH00686 – Testing the reopening of CDECI will be completed by this week's checkwrite. All other CSR's are on schedule
5.	**Operations Support** – File Maintenance, Security – File maintenance has created edits and audits manuals. These manuals will be accessible on the IPRS internal webpage. Currently, Medicaid does not allow MMIS providers accessibility to the edits and audits manuals. Thelma will find out what the Division wants to do.

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

Item No.	Topics
1.	**Roll Call** (See page 1 for meeting AP participants) (Please mute phones or refrain from excess activity to help with communications.)
2.	Please state your name and which Area Program you are from when you ask a question or state a problem so that we can be sure we know who to follow up with on the issue.

    4   **Agenda items**

- **Approve 10/13 minutes for posting**.-Approved will post
- **We have 15 Area Programs that have not completed their Attending Provider enrollments. Phillip Hoffman has said you must be finished by Oct 31**- Those who have not sent your info need to send Substance Abuse Attending Provider Info (name, phone number, specialty type) to IPRS Q&A. Please let us know when you have completed enrollment.

- **IPRS Questions or Concerns**-
- Q. Tom from (Western Highlands)-Effective rates on DMA Website attachment C is missing page two.
- A. Tim will follow up with DMA.
- Q. Terry from (Eastpointe) - Are new rates different?
- A. EDS does not know
- Q. Kathy from (Rockingham)-Could Attending Provider screen be in different sort order?
- A. Yes, a CSR has been created to implement this enhancement.

Provider Specific Rates-Rick Debell stated that the statewide rates would remain in effect. DMH will continue paying these rates for at least the next two checkwrites. If you need H0019 rate updates, please send a request to Rick

³ **Questions/comments about Upcoming checkwrites** – Oct 29, Nov 5,12, 19

> **Tim Sullivan & Christie Harris – MMIS Updates**
> **Medicaid Questions or Concerns-**

Half visits verses whole visits - Tim confirmed that rates should be working correctly. If anyone has identified a problem, please send examples to Tim Sullivan.

3rd party overrides - Currently being reviewed. If you have anything in writing from commercial Carriers saying they don't cover a service, please send info to Christie Harris.

Calls regarding Units/completed OTR Forms - Tomeka Evans has left message with some area providers, but has not received call backs. Please contact Tomeka Evans with information at 1-800-688-6696. Some Area Programs gave the updated contact information for Tomeka's follow up.

Q Can you Take an old form and request addition units on value options?

A. Yes, this is allowed.

Q. Bonnie from (Wake)-Has the rate been corrected for procedure code S5145? Is there going to be an adjustment?

A. The rate has been corrected. DMA will decide if adjustments will occur. You can go ahead and send a replacement claim.

Q. Jody from (Johnson) –We have not received 10/5/04 RA's.

A. Providers that requested a replacement were mailed this week.

Q. (Onslow) - PSR (Psycho Social) We are getting a denial Code.

A. Send examples to Christie Harris.

Q. Libby from (Eastpointe) - getting denial codes, has there been any info on this?

A. Christie will follow up with the status.

5 Updates to Roll Call?
6 Any other area program questions/comments-none
7 DMH and/or EDS concluding remarks

Action Items

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
AI#.						